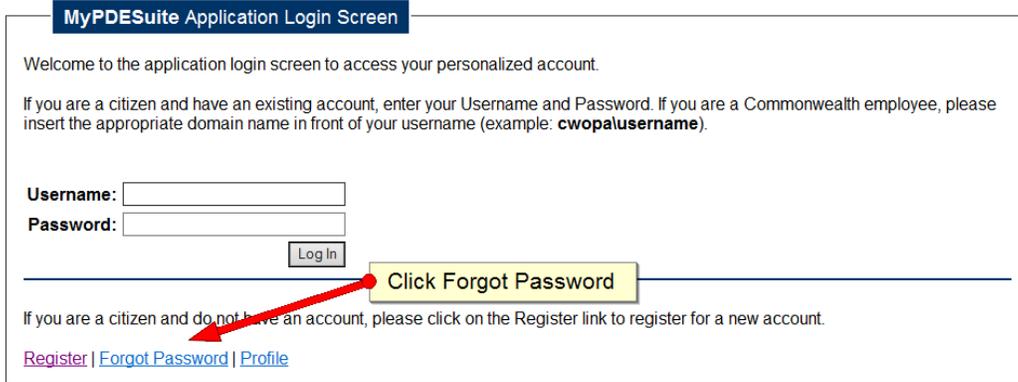


How To Guide Forgot Password

www.education.pa.gov <https://www.mypdeapps.pa.gov>

To use the Forgot Password tool you will need to have access to the email associated with your user name and know the answer to your security question. If you do not have access to your email or you cannot answer the security question you will need to contact the Help desk by completing our online Help Request form https://paitsm.service-now.com/pde_wizard_redirect.do or by calling 888-498-8129.

1. To have a new password emailed to you navigate to the MyPDESuite log in page <https://www.mypdeapps.pa.gov> and click the 'Forgot Password' link:



MyPDESuite Application Login Screen

Welcome to the application login screen to access your personalized account.

If you are a citizen and have an existing account, enter your Username and Password. If you are a Commonwealth employee, please insert the appropriate domain name in front of your username (example: **cwopalusername**).

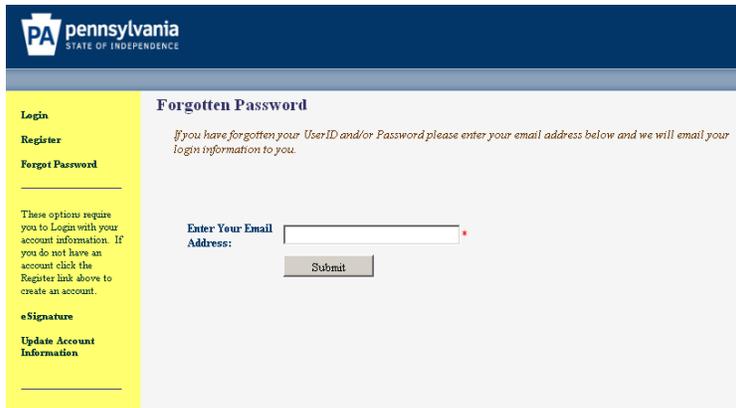
Username:
Password:

Click Forgot Password

If you are a citizen and do not have an account, please click on the Register link to register for a new account.

[Register](#) | [Forgot Password](#) | [Profile](#)

2. The Forgotten Password page will open. Enter your email address and click submit. Enter the answer to your security question and a new password will be emailed to you.



PA pennsylvania
STATE OF INDEPENDENCE

Forgotten Password

If you have forgotten your UserID and/or Password please enter your email address below and we will email your login information to you.

Enter Your Email Address:



PA pennsylvania
STATE OF INDEPENDENCE

Forgotten Password

Please answer the following question and we will send you your User ID and Password.

Your Question: hello

Answer:

Enter the answer to your security question and click 'Submit'